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FOR IMMEDIATE RELEASE

LawBase at #Legalweek18
Company to showcase new SMS integration

Denver – January 22, 2018 – LawBase, the preeminent case and matter management software for the legal industry, will exhibit at Legaltech 2018 from January 29 through February 1 in booth #309 and in the company’s Product Demonstration Suite. In addition to the product’s pre-existing integration capabilities with Outlook, HotDocs, document management systems like Worldox and iManage, and various accounting systems, LawBase had added SMS capability via integration with Twilio.

This latest enhancement offers clients with a Twilio account the ability to send and receive text messages from LawBase. Some highlights of the new functionality are:

- When users click on the “SMS” icon on any enabled field, a text message window allows users to write a message, with up to 10 attachments, to a text enabled number.
- Administrators have the option to control which fields are SMS enabled and/or restrict SMS functionality to select users/groups.
- A new SMS Common Tab in every Case/Contact screen which records all messages and their attachments.
- If by-directional SMS has been enabled and configured, inbound messages are automatically “routed” to the “sending” case/contact.
- If incoming SMS WorkFlows are enabled, incoming SMS messages can trigger the creation of email(s), add a calendar event(s), send another additional SMS messages, as well as almost any other WorkFlow.

“We’re very excited to have added this new integration.” states Phil Homburger, president of LawBase. “We already have clients utilizing it in some pretty fantastic ways.”

LawBase is a powerful and configurable case management solution. With LawBase, law firms, corporate legal departments, and government agencies can track a file’s progress, maintain client files within various areas of the law, keep complete calendars and schedules, maintain file room management and perform large repetitive tasks with just a few keystrokes, saving time and money.

About LawBase

LawBase (www.lawbase.com) is the preeminent case and matter management software for the legal industry and is currently used by thousands in law firms, Fortune 500 corporate legal departments, and government agencies nationwide. LawBase is developed Synaptec Software, a veteran company in the software field with more than 38 years of experience in developing the most adaptable, intuitive case and matter management product on the market today.

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